

To: All Faculty & Staff, allfacstaff-group@uncc.edu
From: Chancellor Philip Dubois
Date: Friday November 17, 7:30 am
Subject: New University IT Assessment to Begin

Dear Colleagues,

In September 2017, the UNC Board of Governors' Committee on Audit, Risk Management, and Compliance was presented findings on an information technology audit conducted at our University by the Office of the State Auditor (OSA). The OSA's findings concluded that information security management on a large campus with independently functioning IT units presents significant risks.

BerryDunn to conduct assessment

With our Board of Trustees' support, I have engaged BerryDunn, a consulting firm that has performed other UNC Charlotte consulting projects, to begin a new campus-wide IT assessment of resources, services and processes in all distributed IT units and in the ITS department. The goal of the assessment is to provide best practice recommendations to optimally prepare UNC Charlotte for a blended IT organization which is accountable to the CIO, but still provides specialization where needed. This blended strategy is in keeping with the IT Master Plan initiatives released in 2014.

According to BerryDunn's project summary, work is tentatively set to begin this month with recommendations to be presented in spring 2018. During BerryDunn's assessment, there will be as much transparency as possible. The campus community will receive regular updates through this website and email.

We are hosting a campus-wide Town Hall meeting Wednesday Nov. 29 from 10-11 am in SAC 334AB for those who are interested in further discussing this assessment.

CIO to be given campus-wide authority for all IT security and control matters

Since the assessment and recommendations are expected to take several months, I've decided that effective immediately, Dr. Mike Carlin, Vice Chancellor for IT and CIO, will be given campus-wide authority and accountability to address all IT security and control matters. This decision aligns with a recently drafted UNC General Administration policy requiring that a senior campus officer, who is directly accountable to the Chancellor, be responsible for all information governance and security.

I look forward to sharing progress on this important initiative soon.

Cordially,

A handwritten signature in black ink that reads "Phil". The letters are cursive and fluid, with a small dot above the 'i'.

Philip L. Dubois
Chancellor